

ONE WARRINGTON GARDENS

COVID-19 PRECAUTIONS

In line with current guidelines and with the intention of minimising the number of non-residents in the communal parts of the building please be aware of the following procedures:

- During porter hours only one visitor will be admitted to the building lobby at any time.
- Visitors are required to act in accordance with government regulations. This will sometimes necessitate the co-operation of residents and leaseholders in order to enforce. Any failure to comply with the UK Government regulations, thereby endangering others in the building, would be a breach of the terms of the lease.
- All deliveries will be placed in an allocated area in the lobby. Couriers will not, in general, be given access to the building. Possible exceptions are large supermarket deliveries, typically on a trolley, or any other heavy or oversized items.
- If you have ordered a takeaway delivery it will only be received after you have been contacted and you must collect the delivery from reception.
- Once a delivery has been received by reception you will be contacted by a member of staff or the courier. If you do not wish to be notified when you receive deliveries (except takeaways) please inform the front desk team in advance.
- You may collect your deliveries from the lobby at any time. Otherwise they will be dropped off at your door at designated times in the afternoon or evening.
- If you are expecting any oversized (>1m) and/or overweight (>10kg) deliveries you must come to the lobby to meet the courier and assist with the delivery.
- If you are expecting any urgent or unusual deliveries please notify reception in advance.
- If you require any assistance please kindly ask the reception staff who will always try to help when they can.

Thank you for your understanding and cooperation.