



Department for Levelling Up,
Housing & Communities

Department for Levelling up, Housing and Communities

Tel: 0303 444 0000
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www.gov.uk/dluhc

All residents at:

One Warrington Gardens,

W9 2QB

01 March 2024

Dear Sir/Madam,

Building Safety Fund (BSF)

We're writing to you because the persons responsible for your building (the Responsible Entity) recently applied to the Building Safety Fund (BSF). The BSF meets the cost of addressing life-safety fire risks associated with cladding on high-rise residential buildings (18 metres and over) in England where there is no industry funding solution in place.

Responsible Entities are expected to regularly share information on the status of the BSF application with you. Additionally, the Department has introduced the [Code of Practice for the Remediation of Residential Buildings](#). All those who apply to the BSF must comply with the Code which includes engaging with you regularly and considering how to minimise the impacts of remediation works on all building residents.

You can also access high-level status updates, confirming where your building is, in the BSF application process, from our **Leaseholder and Resident Service**. Information on the Service is updated every month.

Accessing the Leaseholder and Resident Service

Please use this link:

<https://www.building-safety-fund-status.communities.gov.uk/>

Type in the following **unique building code** for your building and keep it safe:

West_DW9M-R

This code, and the information about your building published on the Service, should not be shared with others. If you cannot access the Service and would like an update on your building's application, contact your responsible entity. They may be the building's freeholder, head leaseholder, a residents' management company, right to manage company or social housing provider such as a local authority or housing association.

Additional information

We have published a BSF Process Guide for Residents on GOV.UK so you can see where your building is in the overall process:

[Building Safety Fund: process guide for residents - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/building-safety-fund-process-guide-for-residents)

We have also published general information to support leaseholders and residents living in buildings in the BSF:

<https://www.gov.uk/guidance/find-support-as-a-leaseholder-or-resident-of-a-building-in-the-building-safety-fund-bsf-process>

Leaseholder protections in the Building Safety Act came into force on 28 June 2022. The protections prevent 'qualifying' leaseholders from paying the majority of costs to fix fire safety defects. For further information, please read our guidance on gov.uk:

<https://www.gov.uk/guidance/building-safety-leaseholder-protections-guidance-for-leaseholders>

Sources of further information for leaseholders and residents

The Leasehold Advisory Service (LEASE) is a not-for profit organisation that provides independent advice for leaseholders and residents. You can find more information from their website, www.lease-advice.org, including details of how to book an appointment. You can also call 020 7832 2500 to book an appointment.

We welcome your feedback as this helps us to improve the information you receive. Please take five minutes to complete our online feedback form to tell us about your experience of accessing information about the BSF. Alternatively, you can contact: correspondence@levellingup.gov.uk

Yours faithfully,

Building Safety Fund Communications Team

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